

# Accessibility Report for: samplecompany.com

Report for September 2023

# Issues Newly Discover & In Queue

Working on these accessibility issues will help you continue to improve the accessibility of your website, removing barriers for people with disabilities and improving the overall user experience (UX) of your site. These issues are presented in a recommended priority order based on both improving functionality for disabled users and on reducing exposure to litigation.

#### Legend

PR = previously reported

Priority	ID	Status	Severity	Issue
1	50-6	New	Severe	Gift card face selection not keyboard navigable.
2	50-4	PR	Moderate	Broken skip-links (sample)
3	50-3	New	Moderate	Semantically incorrect headings (sample)

Details for Issues Newly Discovered & in Queue

50-06: Gift card face selection not keyboard navigable

September 30, 2023 - New - Severe

Because of the way the gift card face (birthday, holiday, etc) is created via the Skye Gift Card plugin, there is no access via keyboard. No screen reader users or users who need keyboard navigation will be able to choose a gift card face. It is not clear whether the best choice would be another plugin or custom remediation of the existing plugin. If choosing another plugin, some plan will be needed for migrating existing gift cards into a new plugin.

First reported: Sep 10 2023

## **Under remediation**

50-04: Color contrast

#### Severe

Notes: Multiple color contrast combinations that result in a poor user experience for low-vision users. Recommended fix is to update these infractions with colors that meet minimum ratio threshold (varies by font size). This issue is still being remediated by the [Agency Name] Team. They anticipate having it completed before the next testing cycle.

First reported	Remediation started
August 2023	September 10, 2023

► Submit fixes by Oct 3, 2023 to be included in next month's report.

# Issues Passing Remediation Validation this Month

This listing only shows issues which have completed remediation this month.

After this listing, these issues will not appear in future reports unless there are newly discovered instances.

50-02: Product slider with no way to stop rotation

Minor

**Notes:** Swapped out for an accessible product carousel and retested.

[AccessiCart Team]

First reported	Remediation started	Remediation validated
July 2023	August 1, 2023	September 5, 2023

To see a list of all previously remediated issues, visit your account dashboard.

### Recommendations

We've noticed more than a few content accessibility errors. You may want to purchase Accessibility Checker Pro plugin and/or get training for content managers for learning how to be more accessible with content creation.

Improving accessibility is a journey, and working on the issues in this report continues adding progress to the journey of your site. Of course, these issues and other issues identified so far may not represent all of the accessibility barriers currently existing on your website; we will continue to identify and fix these throughout the work we do together.